

Attendee Registration Cancellation & Refund Policy:

Registration is considered complete upon submission of registration form. All cancellations and requests for refunds must be made by October 14, 2025 and will be subject to a \$10 administrative fee (this contradicts our non-refundable statement - so which is it). Substitutions may be made in lieu of cancellation. Due to professional courtesy and liability issues, children under 18 are not allowed to attend Edtech. For any changes or questions regarding registration, please contact Trace Killough by phone at 877-880-0141 or email tkillough@eland.us. Support is available Monday through Friday, 8:00 a.m. – 5:00 p.m. Central Time.

Exhibitor Booth Cancellation & Refund Policy:

In the event of cancellation by the Exhibitor, the following schedule of refunds will be followed: 50% refund of the total amount paid if written cancellation is received **4 months prior to show start date**. No refunds will be made **after 4 months prior to show start date**. All cancellations are subject to a \$50 processing fee.

Lead Retrieval Cancellation & Refund Policy:

Lead retrieval orders are non-refundable. Substitutions within the same company are free of charge. For any changes or questions regarding lead retrieval, please contact Trace Killough by phone at 877-880-0141 or email tkillough@eland.us. Support is available Monday through Friday, 8:00 a.m. – 5:00 p.m. Central Time.